

South Area Council

April 2021
– March
2022

South Area Council Performance Report



Area Council priorities



Contributing to the following corporate priorities and outcomes

Barnsley - the place of possibilities			
Healthy Barnsley	Learning Barnsley	Growing Barnsley	Sustainable Barnsley
People are safe and feel safe.	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships.	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities for all.	People live in great places, are recycling more and wasting less, feel connected and valued in their community.
People live independently with good physical and mental health for as long as possible.	Children and young people achieve the best outcomes through improved educational achievement and attainment.	People have a welcoming, safe and enjoyable town centre and principal towns as destinations for work, shopping, leisure and culture.	Our heritage and green spaces are promoted for all people to enjoy.
We have reduced inequalities in health and income across the borough.	People have access to early help and support.	People are supported to have safe, warm, sustainable homes.	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking.
Enabling Barnsley We are a modern, inclusive, efficient, productive and high-performing council			

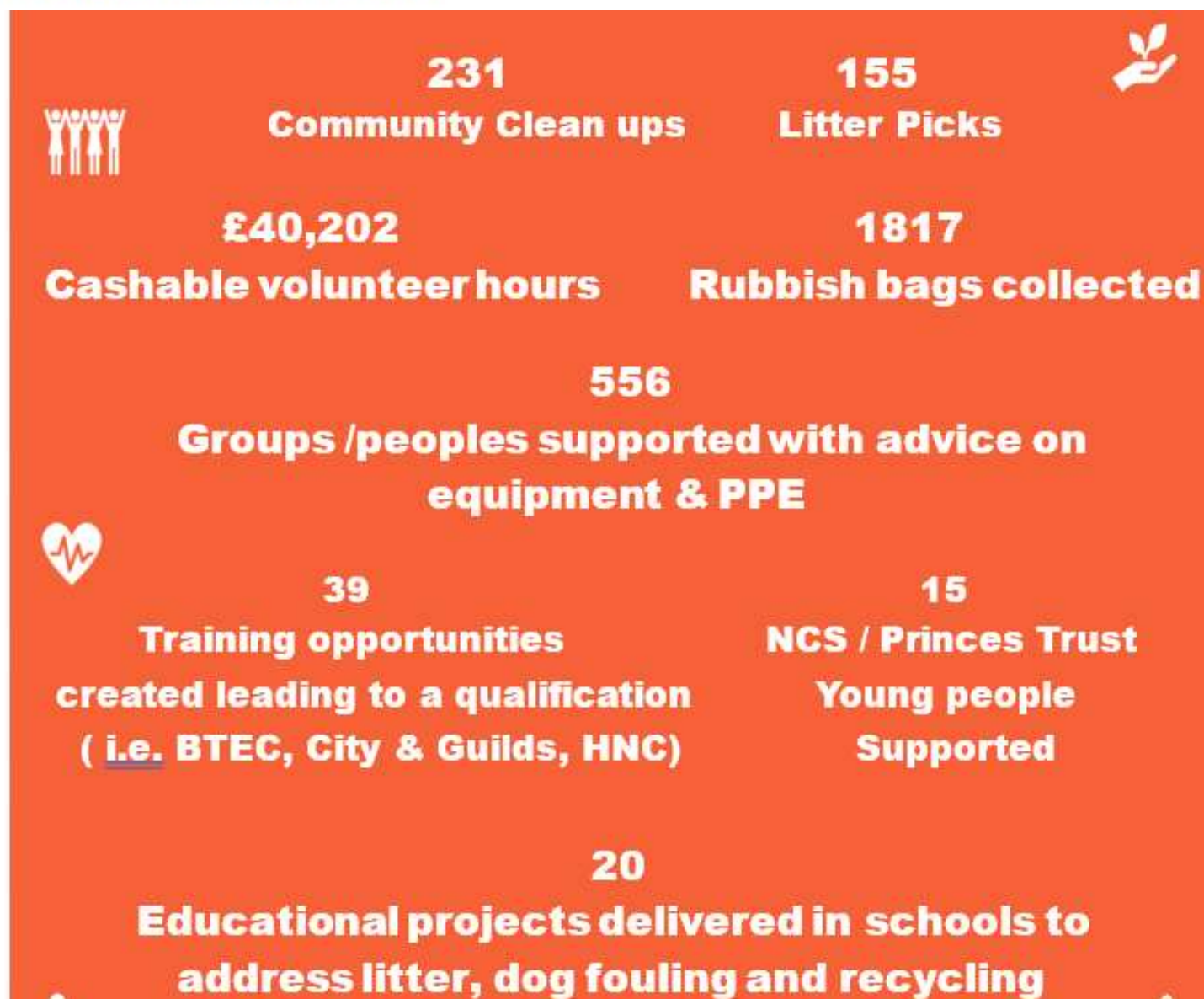
April 2021 – March 2022 performance

Priorities	KPI's and targets	2021/22
Sustainable Barnsley	Number of Volunteers hours supporting projects	1673
Learning Barnsley	Apprenticeships	2
Learning Barnsley	Work Placements	10
Learning Barnsley	Young Volunteers	32
Learning Barnsley	Number of schools worked with	18
Sustainable Barnsley	Community groups supported	42
Sustainable Barnsley	Number of new community groups	30
Healthy Barnsley	Community Car scheme journeys	56
Healthy Barnsley	Residents and young people receiving advice	355
Growing Barnsley	Local Spend	95%

Growing Barnsley	Property Improvements	40
Healthy Barnsley	No of people supported through one to ones to tackle social isolation and loneliness	315
Sustainable Barnsley	Increase number of people engaged in physical activity/ utilising outdoor space for exercise and health reasons	125
Growing Barnsley	No. of people supported to tackle fuel poverty	63
Sustainable Barnsley	Number of intergenerational projects <u>delivered</u> or opportunities created	31
Healthy Barnsley	Benefit Gains I&A	£469,837
Sustainable Barnsley	Number of litter picks completed	155
Sustainable Barnsley	Community clean ups	231
Healthy Barnsley	Number of vulnerable households worked with	45
Growing Barnsley	Number of internal property inspections carried out	68

Twiggs South Area Tidy Team

Improving our Local Environment



Examples of project work supported this quarter:

Birdwell Community Garden

Date: 28/01/2022 and 15/02/2022 4 adult volunteers

"Working with volunteers, the team concentrated on the general maintenance of the community centre grounds. This consisted of hedge cutting, reinstating the footpaths and plant maintenance. Further to this, 4 bags of litter were collected"



Date: 02/03/22

"As part of our works with Birdwell Community Centre, the team worked on Worsborough Rd where they cleared weeds and silt from a Public Footpath entrance. Continuing from this, the team planted 300 bulbs donated by The Range Store, within the community garden and then scraped moss from around the footpaths."



Date: 14/03/2022 5 sustained adult volunteers

"Litter picking with volunteers in the carpark – 2 bags were collected. The grass was strimmed and maintained, as were the hedges."



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Darfield, Hoyland Milton, Rockingham, Wombwell



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Owd Martha's Yard - Hoyland

Date: 06/01/22 Working with 4 sustained volunteers from Owd Martha's Yard.

"Along with members of the group, we helped to dig out an area for new planters. We levelled the timber for the planters whilst the volunteers screwed them together"



Date: 13/01/22 "Supporting the group by filling planters with soil and we replanted plants which failed to thrive last year in alternative locations. Paving flags were also laid at the water station. In addition, 1000 bulbs were planted"



Date: 20/1/22 "We supported volunteers to create a dead hedge around the nettle garden and dug holes for the posts to be placed in. Also, the water collection base was extended to house another IBC. Seeds were also provided to the group to use in the near future. Twigg's Grounds Maintenance Ltd donated 5 pallets to make the bases."

Date: 10/02/22 "We assisted in the moving and handling of a flagged area to improve displays. Whilst there, we passed on a donation of refreshments donated by Morrison's, Cortonwood"



Owd Martha's Yard

February 25 · 🌐

This was from a couple of weeks ago, Twiggs a wonderful group of people. Thank you for your support. Growing the love 🌱🌱🌱



Twiggs South Area Tidy Team

February 19 · 🌐

Working hard this morning at Owd Martha's Yard we assisted with moving/ handling and paving a space for an improved display area. We also passed on a donation of... [See more](#)



Date: 03/03/22 " Supply and planting of 300 bulbs donated to our team by The Range, Barnsley. We dismantled pallets to build a new display area. In addition, we discussed ideas to landscape an area of the garden that we agreed to support with"



Owd Martha's Yard

March 7 · 🌐

Our new display shed doesn't look much at the moment, but it will be super when finished. Thanks to Twiggs who helped with its construction and they have planted up loads more daffodils along with our volunteers, the daffodils may not flower this year, but I bet next they will be a super display in the park itself. We're just the display shed progress 🌱 in growing the love



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Date: 01/02/2022, Volunteers – 6 sustained volunteers (6 x 5 hours) 30 total volunteer hours

“Working with Friends of Wombwell Park and volunteers from ASOS, the Tidy Team focussed on the general maintenance of the grounds. The team and volunteers completed a number of small but high impact jobs such as hedge trimming, clearing footpaths and habitat building. The green waste was then reintroduced by filling in uneven areas. The volunteers were shown how to use the loppers and effective techniques to use whilst using the shovel and spade. In total, 4 bags of litter were collected”.



Owd Martha's Yard - Hoyland

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“Along with members of the group, we helped to dig out an area for new planters. We levelled the timber for the planters whilst the volunteers screwed them together



Inkerman Field, Tree Planting Project

“Led by Parks we successfully planted an orchard of 20 trees on the top field. We supported a group of 11 volunteers which included 4 officers from South Yorkshire police, 2 local Councillors. Amber Colton and 2 members from Yorkshire Wildlife Trust. It was a team effort as everyone had a go at digging, planting and hammering the supports. The manager at the local CO-OP also donated a case of bottled water.”



For the year April 2021 to March 2022 Age UK have achieved the following:

315	23	25
Receiving one to one support	New volunteers	Groups supported
63	125	
People supported with fuel poverty	Encouraged to take part in new physical activities	
56		
Community Car Journeys supported		
355		
Number of people supported by workers to access local community groups and activities		
14	24	
Intergenerational projects delivered	Good neighbour relationships developed	

The contract funds two 32.5 hour per week workers, each post covering two wards. The Social Inclusion worker for Hoyland, Milton, Rockingham left in May with her work being covered by Age UK Bamsley workers. The post will now be covered by 2 job share social inclusion workers. Introductions will be made during June.

The Social Inclusion Workers have continued work in the South area providing support to people who are 50+ and vulnerable. The number of service users that have been supported in this quarter is 113 residents consisting of 85 Female and 28 Males. New referrals were 33. Age UK Bamsley have identified a need to look at support to encourage more men being referred to the service.

This quarter has seen an increase in referrals from external sources such as Social Prescribing, GP's, Fire Service and Social Care. Families have also referred their relatives to us and with some clients self-referring. The wellbeing monitoring tool is being utilised to identify and assess clients' wellbeing and needs.

24 people this quarter were referred to our Information and Advice service for help with issues including Benefits (17), Social Care (5), Housing (0), and Travel (4). All enquiries have been dealt with via telephone or email initially.

Volunteers

There are 11 volunteers in the service, 5 Male and 6 female. Our active volunteer numbers have now decreased as many have either returned to work, university or found other employment after furlough. The Inclusion workers have been encouraging peer support with other service users which will benefit both parties. However, the aim for this next year is to relaunch a local volunteer recruitment drive in which we can raise awareness for other volunteering opportunities.

Activities and Groups

Research, post pandemic identified a need for more groups to encourage client participation and reduce social isolation. The yearly target of four new groups has been exceeded. We will continue to review our one to one's and develop other groups as required if the needs are identified.

Age UK Barnsley continues to support older people to remain active and healthy. Booklets and information leaflets have been handed out to residents in the South at groups such as the Barnsley Older People Physical Activity Alliance (BOPPA). This Alliance brings together organisations, offering physical activities, to help co-ordinate and promote what is on offer to Barnsley's over 50's. The activities also focus on social interaction and community engagement. Examples of these currently running in the South are Healthy Bones, Tai Chi, Yoga, walking groups and walking football. A Monthly walking activity has been established with residents from Wombwell/Darfield visiting the RSPB Wetlands and Worsborough Dam. As the alliance develops, we aim to increase physical activity in the South.

Two care homes in the South area, one in Wombwell and one in Hoyland, have benefitted from the Music in hospital and care (MIHC) programme. Three sessions, in to a six-week programme which started in January, has seen musicians entertain older people in the care home. Many older people have taken part and enjoyed singing along and dancing.



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Our Environment

Civil & Environmental Enforcement



Over the year the 428 Parking notices issued were broken down into 399 tickets issued in Wombwell, 17 in Hoyland Town Centre and 12 in Darfield. Whilst patrols times are spread across the three locations the 5 minute observation time required before a ticket can be issued means that the majority of offences witnessed in Hoyland Town centre and Darfield results in people driving off before a ticket can be handed out. Due to the nature of the centre and Darfield hotspots the officers are often witnessed before they can issue a ticket and people are more often than not popping into shops and are able to see the officers meaning they can drive away within the 5 minutes. This has continued throughout the contract but the officers are able to, when on site, keep traffic moving. The number of drive offs during the year in Hoyland centre are 176, Wombwell saw 365 and Darfield was 49. The officers are able to act as a visible deterrent within the area during their foot patrols.



261	40
Initial contacts made	Properties Improved
84	
Properties supported with waste disposal	
45	
Vulnerable households identified and supported	
43	5
Informal requests for action to landlords	Formal notices to private landlords
66	
People helped to access other services	
46	83
Darfield Interventions	Wombwell Interventions
73	7
Hoyland Milton Interventions	Rockingham Interventions



The South Area Council has seen private sector housing support as one of the priorities in the South for the last couple of years. Following a review of the Area Councils fixed term funded positions that sit within the Safer Neighborhoods Service, an agreement was reached to make the positions permanent. The staff will have the same benefits and employment rights as other permanent BMBC staff including the right to redundancy payments if the contracts are not renewed in the future. New contracts for the 6 team members were issued in December 21, effective from January 2022. The purpose of the new agreement is to ensure a consistent service and support can be delivered to the South Area Council.

An additional change to the post has been the introduction of flexibilities to include some time working with partners to tackle issues pertaining to council tenants and owner occupiers. This will, however, be limited with the priority being private sector housing issues. Reporting will include support across all tenure in order to identify and monitor demand. The officer will provide data to support sustained improvements for families and individuals.

The officer has recently arranged to start-up pop-up shops in libraries and is in the process of working jointly to look at ways to advertise better to reach people in area where issues may be underreported and investigate areas where reporting is low particularly Rockingham.

The officer is taking a multi-agency approach to tackling and identifying the extent of

During this quarter the officer has attended: 5 walkabouts with Berneslai Homes, 7 community events and pop-up stalls, attended 2 PACT and 2 MAAG meetings and attended 12 joint visits with other agencies.



Barnsley

Access to Local Information and Advice

South Area Council

Citizens Advice Barnsley – Advice service

Darfield, Hoyland Milton, Rockingham, Wombwell

April 2021 – March 2022:



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The advice service has supported clients with a variety of different issues, but as in previous years, the most common are Benefits and Tax Credits, Debt, and Universal Credit. As well as improved financial outcomes the support provided by the advice service also helped to improve health and wellbeing, reduce client stress, and improve resilience by increasing the client's ability to cope through self-help.

Prior to 23rd March 2020 this project was delivered at various outreaches throughout the South Area. From that date until 28th March 2022 when outreach restarted all client contact has been either via the telephone or digital.

Outreach face to face delivery has recommenced at Hoyland and Wombwell libraries. As an interim arrangement all clients who reside in Darfield can access support via the telephone service and digital means while CAB undertake preparation work to restart face to face delivery in Darfield.

The telephone service is available from 9am through to 7pm. Two appointment blocks per month have been set aside over and above the normal outreaches to assist clients with form filling.

Profile data for the last year shows:

- 57% of clients are female, 43% male
- 46% of clients report as being vulnerable
- 20% of clients are employed
- 6% are unemployed
- 26% on Benefits

Stop Smoking Advisor

Health

Stop Smoking Advisor

313 - Aim to treat 6% of the smoking population in the South Area

70 % - Aim to get 55% of those in treatment to have quit at 4 weeks

48% - Aim to get 45% of those in treatment to have quit at 12 weeks



Dayna attended the Winter Wellbeing event in Hoyland displaying a stall with advertising materials and display boards was used. 22 contacts were made with attendees from the event, who were offered leaflets and business cards for the service. Dayna also encouraged attendees to pass on the contact details for the service support to friends/family members who are smokers.

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